

KEY FEATURES



Lightweight

Disconnected Mode



Customizable UI

Centralized Reports

Option for Cloud based



Unlimited Service Category

Unlimited Users



Easy Integration

Hardware Agnostic

“
CAPTURE
THE
ESSENCE
IN
MOTION”

info@oomnis.com

HONG KONG

TAIPEI

TOKYO

PARIS

www.oomnis.com



TRAFFIQ

QUEUE MANAGEMENT

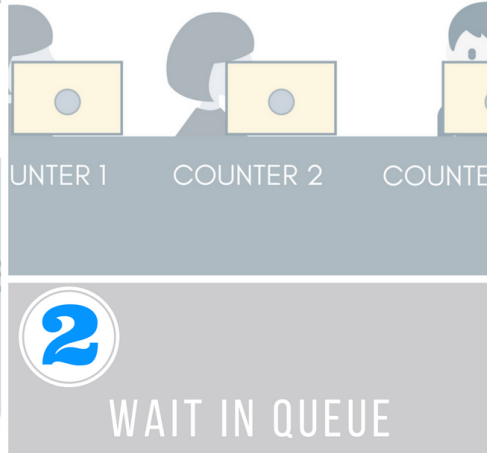
1

GENERATE TRANSACTION NUMBER

**3**

PROCESS TRANSACTION

| Welcome Customer | |
|------------------|---|
| A00456 | 1 |
| A00458 | 3 |
| B00443 | 2 |



SERVE YOUR CUSTOMERS BETTER

Improve customer experience, measure workforce efficiency and analyze daily business operation through OOMNIS TraffiQ Queue Management.

TraffiQ is a lightweight client/server web application that can be deployed via Local and/or Centralized network.

Composed of Two (2) Major Components;

- Branch Server Webapp
- Main Server App.

RELIABLE PERFORMANCE INDICATOR

Main Server dashboard provides an easy to understand graphical preview and an option to export the data to Excel format

Filter or Sort Data Based on:

- Branch Name
- No. of Transaction
- Agent
- Time & date.
- Service Time
- Abandoned Tickets
- Wait Time

MAIN SERVER

TraffiQ's Central Server or Main Repository. Designed to easily manage multiple branch QMS and track daily business flow.

ADMINISTRATION

Easily manage agent user profile access, Preconfigure branch service categories and Custom Graphical user interface

CENTRALIZED REPORTS

Branch server application is set to upload daily transaction report to Main Server.

ANALYTICS

Main Server dashboard provides an easy to understand graphical preview and an option to export the data to Excel format

BRANCH SERVER

AGENT

- Counter GUI
- Call/Recall tickets
- Select or Transfer specific Tickets
- Track Queue
- Manage Queue
- Counter Selection

KIOSK

- Generates Transaction Number/Code
- Unlimited Number of Category list
- Compatible with Android and Windows Operating system

DISPLAY

- Visual and Audible Alert
- Customizable Color/Font/Logo
- Easy integration with existing digital Signage Software